



March 12,2020

Dear Drive a Senior Central Texas Members,

This letter is to inform you that Drive a Senior Central Texas is very aware of the Coronavirus (COVID-19) and Influenza (flu) viruses that have impacted individuals across the globe. Some of you may have already received a call from our service coordinators.

The health and safety of our participants, volunteers and staff are top priorities for our agency. We have an emergency response plan and are instituting Stage 1 of our plan. **Please see the attached chart outlining Stage 1 actions effective Friday March 13, 2020.**

We will continue to monitor the situation and take additional steps if needed. Do not hesitate to call or email us with any questions or concerns ctx@driveasenior.org .

Phone Numbers

South: 512-445-5552

Southwest: 512-364-6501

Dripping Springs: 512-431-7472

Elgin: 512-281-6553

Thank you for your support and understanding during this quickly evolving situation.

Nicole Sarkar, CFRE

Executive Director

Drive A Senior Central Texas



Drive a Senior Central Texas
Stage 1: Effective Friday, March 13, 2020

Stage	Services Being Suspended	Recommendations	Services We Will Offer
Stage 1 (Yellow):	<ul style="list-style-type: none">• All van rides are suspended.• All non-essential individual rides are cancelled (including rides to church, senior centers, social events, & non-urgent medical appointments).• All non-urgent in-person appointments are being suspended (including new client assessments & new volunteer trainings).	<ul style="list-style-type: none">• Stay abreast of the news & recommendations from medical professionals. www.cdc.gov• Volunteers are to wipe-down & clean door handles, seat belts, & primary surfaces before & after each ride.• Client & volunteers are to cancel any scheduled rides if exposed to the virus or experiencing symptoms.• Clients should call their doctor about upcoming medical appointments & ask if it is essential or not.• Clients should cancel all non-essential rides.	<ul style="list-style-type: none">• Essential medical appointments will be fulfilled on a “best effort” basis via volunteers, paid drivers, & taxi services.• Assistance with grocery ordering/drop-off will be provided to high-need clients.